

Privacy Policy – PTK Auto LLC

1. About this Privacy Policy

PTK Auto LLC has implemented this Privacy Policy to inform you as a visitor of the PTK Auto, as a user or customer of the online platform of PTK Auto LLC, PTK Auto App or other services of PTK Auto LLC which of your personal data is processed by PTK Auto LLC and for which purpose

2. Collection of Information

This website collects various types of information, such as:

- Voluntary provided information which may include your name, address, email address, billing and/or credit card information etc., which may be used when you purchase products and/or services and to deliver services you have requested.
- Information automatically collected when visiting our website, which may include cookies, third party tracking technologies and server logs.

3. Use of Information

The customer data will be used for PTK Auto services, for the personalized fulfilment of the framework agreement after registration (creation, storage, administration and support of your PTK Auto account), for the procurement of booked redes and for the fulfillment of the contract of carriage for the benefit of the customer with the limousine service provider. PTK Auto if necessary, provides customer data to third parties, accredited affiliates, in particular to the limousine services providers.

4. Payments and Fraud Prevention

All PTK Auto bookings can be paid by credit or with debit card. The credit card information only must be stored once upon the first booking and is processed against unauthorized access.

PTK Auto LLC itself does not store credit card data or only abbreviated forms for analysis purpose or to prevent fraud.

Card payments are provided by the payment service provider Stripe. The privacy policy for the use of the Stripe service can be found at: <https://stripe.com/privacy>

5. Information Collected via our Website and Applications

5.1 We may use various technological methods from time o time to track the visiting patterns of individuals accessing our Website or using our applications, including but not limited to the methods set out in this paragraph 5.

Google Analytics

5.2 We use Google Analytics to help analyze how you use our Website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on user's computer. The information generated is used to create reports about the use of our Website. Google will store this information. We will not use Google Analytics to track or to collect any personally identifiable information of visitors to our Website. We will not associate any data gathered from this Website with any Personal Information from any source as part of our use of Google Analytics.

Click Stream Data

5.3 When you read, browse or download information from our Website, we or our internet service provider may also collect information such as the date, time and duration of visit, the pages accessed, the IP address of your computer, and any information downloaded. This information is used for statistical, reporting and website administration, maintenance and improvement purposes.

Cookies

5.4 Our website may use "cookies" from time to time. Cookies are small text files that are transferred to a user's computer hard drive by a website for the purpose of storing information about a user's identity, browser type or website visiting patterns. Cookies may be used on our Website to monitor web traffic, for example the time of visit, pages visited and some system information about the type of computer being used. We use this information to enhance the content and services offered on our Website.

5.5 Cookies are sometimes also used to collect information about what pages you visit and the type of software you are using. If you access our Website or click-through to our Website from a link in email we send you, a cookie may be downloaded onto your computer's hard drive.

5.6 Cookies may also be used for other purposes on our Website.

5.7 You can configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is sent. Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences.

5.8 If you disable the use of cookies on your web browser or remote or reject specific cookies from our Website or linked sites then you may not be able to gain access to all of the content and facilities in those websites.

Web Beacons

5.9 Web beacons are images that originate from a third-party site to track visitor activities. We use web beacons to track the visiting patterns of individuals accessing our Website.

Session Recording Software

5.10 We may use session recording and replay software tools, such as Fullstory, to record information about a user's interaction on our Website or applications exactly or as close as possible to how the user actually experienced it, including information such as mouse movement, clicks, typing, scrolling, swiping, and tapping. We use this information to debug errors, optimize pages, enhance the user experience and support customer. We do not

generally use this information to identify individuals, though such session information may become Personal Information; for example, if we identify a particular session in the context of a customer support call.

Third Party Content and Social Media Links

5.11 Some of the content on our Website includes applications made available by third parties, such as social media buttons or links that allows you to share content or link to our Website through the relevant third party platforms. These third party applications themselves may facilitate collection of information by those third parties, though your interaction with the application and sometimes even if you do not interact directly with them. We are not responsible for the technical operation of these applications nor the collection and use practices of the relevant third parties. Please visit the relevant third party website to understand their privacy practices and options they may make available to you in relation to their collection of your Personal Information.

6. Storage and Security of Personal Information held by PTK Auto LLC

6.1 We aim to keep your Personal Information secure. Any Personal Information that is collected via our Website or App or which is held on our computer system is protected by safeguards including physical, technical (firewall, SSL encryption etc.) and procedural methods.

6.2 If we find that we no longer require (including for our internal record-keeping and compliance purposes) or have no further need for your Personal Information we may de-identify it or remove it from our system and destroy all record of it.

7. Updates to this Privacy Policy

PTK Auto LLC reserve the right to review and update this Privacy Policy at any time without giving reasons, due to developments in legislation, jurisdiction or regulatory actions or due to further technical developments.

8. Acceptance of Terms

Through the use of this Website, you are hereby accepting the terms and conditions stipulated within the Privacy policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our Website and App. In addition, your continued use of our Website and App following the posting of any updates or changes to our terms and conditions shall mean that you agree and accept such changes.

9. Contact Information

PTK Auto LLC

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Website: www.ptkauto.com